



YOUR HOME
FOR M A C R O N G O

JOB POSTING

Muckleshoot Indian Bingo is an Equal Opportunity Employer but does practice Indian Preference hiring in accordance with Public Law 93-638, the Indian Self Determination and Education Act. Per MIB Policies, employees must pass a pre-employment Alcohol and Drug test and be free of drugs and alcohol.

JOB TITLE: Counter Barista

GAMING LICENSE REQUIRED: Class IIB

RANGE: \$11.51 / hr

STATUS: Hourly

POSITION REPORTS TO: Food and Beverage Supervisor

JOB SUMMARY: Takes orders, presents food and beverage to guests, and ensures food and beverage quality and a positive guest experience.

MAJOR TASKS AND RESPONSIBILITIES:

1. Accurately takes food and beverage orders.
2. Prepares and maintains a counter, before, during and after guests are served.
3. Helps guest's select food and beverage items (i.e. explaining daily specials or answering preparation questions).
4. Operates espresso bar and makes espresso drink orders (where applicable).
5. Follows standards for display cases; maintains, cleans and restocks as needed.
6. Ensures guest satisfaction by delivery of food in an efficient and friendly manner, as deemed by outlet, may page guest for counter pick up, or deliver to table.
7. Follows cash handling and cash register procedures.
8. Reconciliation of daily "end of shift" financial transactions.
9. Performs assigned daily and weekly cleaning tasks.
10. Informs management of guest requests, inventory shortages, replenishment needs and food spoilage.
11. Follows health, safety and sanitation guidelines for all products.
12. Delivers food to and from food outlets to guests.
13. Provides excellent guest service to ensure a positive guest experience.
14. Performs other job related duties as assigned.

EDUCATION, EXPERIENCE AND TRAINING FOR POSITION (required and preferred): High school diploma or GED equivalent recommended. Must maintain a valid WA State Health Card/Food Handlers Permit. One (1) year counter serving experience preferred. Barista experience preferred. Cash handling experience preferred.

SPECIFIC SKILLS/KNOWLEDGE/ABILITIES REQUIRED FOR POSITION: Must be well groomed and maintain a professional appearance and attitude at all times. Must be able to follow specific instructions. Knowledge of all beverages, and the ability to make flavored and other specialty drinks with consistency. Ability to learn and use technical equipment (espresso machine). Ability to handle stress under pressure. Ability to provide quality guest service. Ability to accurately exchange money with the guests. Ability to reconcile all cash and money at the end of the day. Ability and willingness to maintain a clean, healthy and safe working environment. Ability to work independently, with minimal supervision.

PHYSICAL REQUIREMENTS: Must be able to stand for long periods. May need to lift up to thirty pounds (30 lbs.), occasionally higher with assistance. Manual and finger dexterity to use equipment.

OPENS: 1/5/17

CLOSES: When filled.