



YOUR HOME
FOR M A C R O N G O

JOB POSTING

Muckleshoot Indian Bingo is an Equal Opportunity Employer but does practice Indian Preference hiring in accordance with Public Law 93-638, the Indian Self Determination and Education Act. Per MIB Policies, employees must pass a pre-employment Alcohol and Drug test and be free of drugs and alcohol.

JOB TITLE: I.T. Technician

GAMING LICENSE REQUIRED: Class IIA

RANGE: \$21.84

STATUS: Hourly

POSITION REPORTS TO: Systems Administrator I

JOB SUMMARY: Under the supervision of the IT System Administrator, the Gaming Technician will provide support for all Video Gaming Devices and Bingo computerized gaming equipment by providing efficient, effective, and timely service to the users of the Muckleshoot Indian Bingo.

MAJOR TASKS AND RESPONSIBILITIES:

1. Support VGD Department by providing support for Player Terminals, BGC's, Kiosk's and associated computer workstations.
2. Troubleshoot computer and network related issues as required by VGD department.
3. Perform preventative maintenance on VGD and Bingo electronic related equipment.
4. Provide service and support for VGD devices as required.
5. Provide desktop support as required.
6. Run and terminate data connections.
7. Provide support for network equipment (routers, switches, and hubs.)
8. Performs other job-related duties as assigned.

EDUCATION, EXPERIENCE AND TRAINING FOR POSITION (required and preferred): High school diploma or GED equivalent required. A+ certification required. Computer vocational schooling preferred. Minimum one year on the job experience providing hardware and software support. Preference given to individuals with at least 3 years experience supporting: Win9X, Windows NT, TCP/IP, wide and local area networks. Must have strong interpersonal skills to effectively interact and communicate with users, managers, subordinates and vendors. Must be able to work independently, with minimal supervision. Must be available 24 hours a day, 7 days a week.

SPECIFIC SKILLS/KNOWLEDGE/ABILITIES REQUIRED FOR POSITION: Must have effective interpersonal skills to frequently interact with users, managers, subordinates and vendors, combined with an ability to work with a minimum amount of supervision. Must be accessible 24 hours a day 7 days a week based on federal guidelines. Preference given to individuals who have extensive troubleshooting experience with electronic and mechanical systems.

PHYSICAL REQUIREMENTS: Must be able to walk and/or stand for several hours Must be able to crouch down and lift equipment up to 60 lbs., occasionally higher with assistance and proper equipment, in relocation or repair of computer equipment.

OPENS: 12/14/17

CLOSES: 12/21/17 @ 5pm